

# Here to Help

## Emergency & Support Resource Guide for Students

### Title IX

The Title IX Office serves as a primary point of contact for individuals involved in Title IX matters, and assists with navigating campus and community resources. Individuals do not need to submit a formal complaint in order to access support, resources, and accommodations. For information or support, contact us: **512-471-0419** or [titleix.utexas.edu](http://titleix.utexas.edu).

### How can the Title IX Office help?

- Emergency funds.
- Short-term emergency housing accommodations.
- Discreet absence notifications to faculty.
- Services for food insecurity and professional clothing needs.
- Private advocacy and support on request.
- Referrals for appropriate campus and community resources.
- Information regarding course load reductions or full withdrawals.
- Act as primary advocate and contact for students.
- Provide advisors to individuals involved in the Title IX grievance process.

### Reporting & Safety (If you have an emergency, please call 911)

 = Confidential







University Police Department	<b>512-471-4441</b>
Austin Police Department	<b>512-970-2000 or 311</b> <ul style="list-style-type: none"><li>• Report an incident with or without filing charges.</li><li>• Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or university investigation, now or in the future. Examples of evidence include but are not limited to: not showering or washing clothes and linens, pictures, text messages, and social media communications.</li><li>• Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces are available online: <a href="http://titleix.utexas.edu/resources">titleix.utexas.edu/resources</a>.</li></ul>
Immigration Emergency	<b>512-471-4441 (Call UTPD)</b> <ul style="list-style-type: none"><li>• Explain your situation and you will be connected to the appropriate International Office staff member.</li></ul>
Title IX Office	<b>512-471-0419</b> <ul style="list-style-type: none"><li>• Report <a href="#">Title IX</a> matters and/or receive support, resources, and accommodations.</li></ul>



## Reporting & Safety (continued)




Office of the Registrar	<ul style="list-style-type: none"> <li>Restrict your directory information online: <a href="https://onestop.utexas.edu/student-records/personal-information">onestop.utexas.edu/student-records/personal-information</a>.</li> </ul>
Sure Walk	<p><b>512-232-9255 (WALK)</b></p> <ul style="list-style-type: none"> <li>If you are on campus late and have concerns about your safety getting home, all students, faculty, and staff can <a href="#">request SURE Walkers</a> to accompany them.</li> </ul>
UT Night Rides	<ul style="list-style-type: none"> <li>Opt in through the Lyft app to request a free ride home from campus between midnight - 4am (<a href="https://parking.utexas.edu/ut-night-rides">parking.utexas.edu/ut-night-rides</a>).</li> </ul>

## Counseling, Support, and Advocacy



Counseling and Mental Health Center 24/7 Crisis Line		<p><b>512-471-2255 (CALL)</b></p> <ul style="list-style-type: none"> <li>When you are experiencing a mental health crisis.</li> </ul>
Counseling and Mental Health Center		<p><b>512-471-3515</b></p> <ul style="list-style-type: none"> <li>Counseling, case management and referral services for UT Austin students.</li> </ul>
National Domestic Violence 24/7 Hotline		<p><b>800-799-7233</b></p> <ul style="list-style-type: none"> <li>Highly-trained advocates are available to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship (<a href="http://www.thehotline.org">www.thehotline.org</a>).</li> </ul>
The Safe Alliance 24/7 Hotline		<p><b>512-267-7233 (SAFE)</b></p> <ul style="list-style-type: none"> <li><a href="#">SAFEline</a> is available for victims of domestic violence, sexual assault/exploitation, and child abuse. Trained advocates can assist with an individualized safety plan. Emergency shelter available for victims of all gender identities. Sexual assault forensic exams available from kind, gentle nurses with no required police report.</li> <li>Text support available 24/7 at 737-888-7233.</li> </ul>
Behavior Concerns and COVID Advice Line ( <a href="#">BCCAL</a> )		<p><b>512-232-5050</b></p> <ul style="list-style-type: none"> <li>Do you have a behavior concern but not sure what to do? Contact the 24/7 advice line or submit your concerns using this <a href="#">online form</a>.</li> </ul>
Confidential Advocates		<p><b>512-232-2860</b></p> <ul style="list-style-type: none"> <li>Private support and <a href="#">accommodations</a> after interpersonal violence.</li> </ul>
Student Ombuds		<p><b>512-471-3825</b></p> <ul style="list-style-type: none"> <li>The <a href="#">Student Ombuds</a> can listen to your concerns in a safe setting about life at the university and confidentially discuss interpersonal difficulties, university policies, university bureaucracy, and conflict resolution techniques.</li> </ul>
Voices Against Violence ( <a href="#">VAV</a> )		<p><b>512-471-3515</b></p> <ul style="list-style-type: none"> <li>Unit of CMHC focusing on interpersonal violence, also manages the Survivors Emergency Fund.</li> </ul>



## Medical Resources

University Health Services		<b>512-471-4955</b> <ul style="list-style-type: none"> <li>• SAFE, STI and pregnancy testing.</li> <li>• Nurse Advice Line: 512-475-6877</li> </ul>
UT Health Austin		<b>1-833-882-2737</b> <ul style="list-style-type: none"> <li>• Walk-in clinic that provides services for acute conditions, work-place injuries, and preventative health, such as immunizations, health screenings, and physical exams, in adult patients.</li> </ul>
Other Medical Resources		<ul style="list-style-type: none"> <li>• <a href="#">Family Wellness Clinic</a> (512) 232-3900</li> <li>• <a href="#">Anxiety &amp; Stress Clinic</a> (512) 471-7694</li> <li>• <a href="#">Children's Wellness Clinic</a> (512) 386-3335</li> <li>• <a href="#">Speech &amp; Hearing Center</a> (512) 471-3841</li> <li>• <a href="#">40 Acres Pharmacy</a> (512) 471-1824</li> <li>• <a href="#">Athletics' Teams Physicians</a></li> </ul>

## Community Resources

Legal Services for Students		<b>512-471-7796</b> <ul style="list-style-type: none"> <li>• Free consultation, referrals, and possible representation (cannot discuss or participate in issues between University community members).</li> </ul>
Services for Students with Disabilities		<b>512-471-6259</b> <ul style="list-style-type: none"> <li>• Determining eligibility and approves reasonable accommodations (<a href="http://diversity.utexas.edu/disability">diversity.utexas.edu/disability</a>).</li> </ul>
National Center for Victims of Crime		<b>202-467-8700</b> <ul style="list-style-type: none"> <li>• Nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime (<a href="http://victimsofcrime.org">victimsofcrime.org</a>).</li> </ul>
Rape Aggression Defense (RAD)		<ul style="list-style-type: none"> <li>• Physical self defense course for women offered by the University Police Department. A program for men is available upon request.</li> </ul>
Texas Law		<b>512-232-1358</b> <ul style="list-style-type: none"> <li>• Domestic Violence Clinic &amp; Immigration Clinic — through the University of Texas School of Law.</li> </ul>
County Clerk Civil Division		<b>512-854-9188</b> <ul style="list-style-type: none"> <li>• File a civil claim (<a href="http://traviscountyclerk.org">traviscountyclerk.org</a>).</li> </ul>
Other Community Resources		<ul style="list-style-type: none"> <li>• <a href="http://Loveisrespect.org">Loveisrespect.org</a> 1-866-331-9474</li> <li>• <a href="#">Eloise House</a> 512-267-7233</li> <li>• <a href="#">Texas Advocacy Project</a> 800-374-4673</li> </ul>

