

# Here to Help Guide – Staff and Faculty

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The Title IX Office serves as a primary point of contact for individuals involved in Title IX matters and assists with navigating campus and community resources. Individuals do not need to submit a formal complaint in order to access support, resources, and accommodations.

For information or support, contact us at 512-471-0419 or visit [titleix.utexas.edu](https://titleix.utexas.edu).

Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces is available [online](#).

## How can the Title IX Office help?

- Act as primary advocate and contact.
- Referrals for appropriate campus and community resources.
- Facilitate emergency funds.
- Services for food insecurity and professional clothing needs.
- Confidential advocacy and support on request.
- Provide advisors to individuals involved in the Grievance Process.

## Reporting and Safety (If you have an emergency, please call 911)

**The University of Texas at Austin Police Department (UTPD)** 512-471-4441

**Austin Police Department (APD)** 512-970-2000 or 311

- Report an incident with or without filing charges.
- Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or University investigation, now or in the future. Examples of how to preserve evidence include but are not limited to not showering or washing clothes and linens, take pictures, and save text messages, and social media communications.

**Title IX Office** 512-471-0419

- Report Title IX matters and/or receive support, resources, and accommodations.
- File a Formal Complaint to initiate the [Grievance Process](#)

**Victims Advocate Network (VAN)** 512-232-9699

- A community-led, first response team comprised of licensed social workers and trained volunteer advocates, working in partnership with UTPD, to provide immediate and ongoing emotional and practical support to students, faculty, staff, and visitor victims and witnesses impacted by crime or distressing events.

### Department of Investigation and Adjudication (DIA) 512-471-3701

- Investigates and helps to resolve complaints of discrimination.

### Sure Walk 512-232-WALK (9255)

- If you are on campus late and have concerns about your safety getting home, all students, faculty, and staff can request Sure Walkers to accompany them.

### UT Night Rides

- For after-hours rideshare, opt in through the Lyft app to request a free ride home from campus.
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## Counseling, Support, and Advocacy

### Employee Assistance Program (EAP) 512-471-3366

- Counseling and referral services for employees.
- For after-hour counseling service call 512-471-3399.

### Behavior Concerns Advice Line (BCAL) 512-232-5050

- Available to address questions or concerns about the behavior of someone in our university community.
- Contact the 24/7 advice line or submit your concerns using the [online form](#).

### Staff Emergency Fund 512-471-3366

- May be able to provide limited financial assistance if you're unable to meet immediate, essential expenses because of a temporary hardship related to an emergency.

### Strategic Workforce Solutions 512-475-7200

- Consults with staff in colleges, schools and administrative units regarding performance management, conflict resolution, flexible workplace and staffing strategies, employee morale and satisfaction, and departmental effectiveness.

### Institutional Accessibility and Accommodation (IAA) 512-232-7055

- The ADA/Section 504 Coordinator assists with workplace accommodations, parking accessibility, and filing disability grievances, and provides interpreting and live captioning for a meeting or presentation. Receives reports of barriers to accessibility on campus. Use the [online form](#).
- Institutional Accessibility and Accommodation (IAA) coordinates UT Austin's compliance with the Pregnant Workers Fairness Act (PWFA). The PWFA requires employers to provide accommodations for employees with pregnancy, parenting, or related conditions. IAA, the employee requesting accommodations, their supervisor, and other relevant personnel will work together to determine reasonable accommodations.

### Office of the Faculty Ombuds 512-232-1889

- A prompt and professional way to resolve conflicts, disputes, or complaints.
- Assists faculty with any work-related difficulty, including interpersonal conflict or misunderstandings and academic or administrative concerns. The faculty ombuds helps individuals identify options for fair and equitable outcomes and fosters civility and mutual respect.

### Office of the Staff Ombuds 512-471-3825

- A free and confidential resource for staff dealing with work related issues.

### Conflict Management and Dispute Resolution 512-475-7930

- Private consultations in an impartial office with an experienced neutral mediator. Staff have access to formal and informal options.
- Resolves conflict, repairs workplace relationships, and improves communication so that employees can thrive personally and professionally.

### **National Domestic Violence 24/7 Hotline** 800-799-SAFE (7233)

- Highly trained advocates are available to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

### **The SAFE Alliance** 24/7 Hotline 512-267-SAFE (7233)

- SAFELine is available for victims of domestic violence, sexual assault/exploitation, and child abuse. Trained advocates can assist with an individualized safety plan.
  - Emergency shelter may be available for victims.
  - Text support available 24/7 at 737-888-7233.
  - **SAFE's Eloise House clinic** at 512-267-7233 provides 24/7 free sexual assault advocacy support and crisis intervention. Sexual assault forensic exams available from nurses with no required police report. Medical care is also available at no cost and must be arranged by appointment.
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## **Medical Resources**

### **UT Health Austin** 833-882-2737

- Walk-in clinic that provides services for acute conditions, work-place injuries, and preventative health, such as immunizations, health screenings, and physical exams, in adult patients.

### **Family Wellness Center** 512-232-3900

- Provides primary care services in a clinical setting while enhancing the body of nursing knowledge for undergraduate and graduate nursing students.

### **Anxiety and Stress Clinic** 512-471-7665

- Conducts state-of-the-art research aimed at improving the treatment of anxiety disorders and related problems.

### **Children's Wellness Center** 512-386-3335

- Delivering pediatric primary care services in a clinical setting while enhancing nursing knowledge for undergraduate and graduate nursing students.

### **Speech and Hearing Center** 512-471-3841

- Provides services for University of Texas and Austin area individuals with communication problems
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## **Community and National Resources**

### **Travis County Clerk's Office – Civil Division** 512-854-9188

- If you are looking to file a civil claim.

### **Texas Advocacy Project (TAP)** 800-374-HOPE (4673)

- Empowers survivors through free legal services and access to the justice system, and advances prevention through public outreach and education.

### **Austin Area African American Behavioral Health Network** (4ABHN) (512) 475-7057

- Helps African Americans who are interested in mental health issues connect with one another. Comprised of behavioral health professionals, consumers, youth and their families, faith leaders, and community members, the network brings together local, recovery-oriented supports for individuals living with mental health, substance use, and/or developmental disabilities.

### **Asian Family Support Services of Austin (AFSSA)** 877-281-8371

- Nonprofit organization that provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault, and trafficking.

**Crime Victims' Compensation (CVC) Program** 512-936-1200

- Helps crime victims and their immediate families with the financial costs of crime. CVC covers crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources.

**Cybercrime Support Network**

- An online resource site for cyberstalking victims: information on reporting a cyber stalker, online privacy tips, and tips for safer socializing online on social media sites. Cyber stalking logs to document incidents are available to download.

**Waterloo Counseling Center** 512-444-9922

- A provider of affordable high-quality counseling services for Austin and the surrounding area

**National Coalition Against Domestic Violence** (NCADV) 1-800-799-SAFE (7233)

- An extensive list of hotline numbers for survivors of domestic violence, sexual assault, child abuse, and other concerns, including support for specific populations, including people with disabilities, people of color, and LGBTQ+ communities.

**National Center for Victims of Crime (NCVC)** 202-467-8700

- Nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime.