

# Here to Help Guide – Students

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The Title IX Office serves as a primary point of contact for individuals involved in Title IX matters and assists with navigating campus and community resources. Individuals do not need to submit a formal complaint in order to access support, resources, and accommodations.

For information or support, contact us at 512-471-0419 or visit [titleix.utexas.edu](http://titleix.utexas.edu).

Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces is available online.

## How can the Title IX Office help?

- Emergency funds.
  - Short-term emergency housing accommodations.
  - Discreet absence notifications to faculty.
  - Services for food insecurity and professional clothing needs.
  - Private case management and support on request.
  - Referrals for appropriate campus and community resources.
  - Information regarding course load reductions or full withdrawals.
  - Act as primary advocate and contact for students.
  - Provide advisors to individuals involved in the Grievance Process.
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## Reporting and Safety (If you have an emergency, please call 911)

**The University of Texas at Austin Police Department (UTPD)** 512-471-4441

**Austin Police Department** 512-970-2000 or 311

- Report an incident with or without filing charges.
- Preservation of evidence may be critical to an investigation should you wish to proceed with a criminal, civil, or University investigation, now or in the future. Examples of how to preserve evidence include but are not limited to not showering or washing clothes and linens, take pictures, and save text messages, and social media communications.

**Title IX Office** 512-471-0419

- Report **Title IX matters** and/or receive support, resources, and accommodations.

**Department of Investigation and Adjudication (DIA)** 512-471-3701

- Investigates and helps to resolve complaints of discrimination.

**Office of the Registrar** 512-475-7575

- Restrict your **directory information online**.

**Sure Walk** 512-232-WALK (9255)

- If you are on campus late and have concerns about your safety getting home, all students, faculty, and staff can request Sure Walkers to accompany them.

**UT Night Ride**

- For after-hours rideshare, opt in through the Lyft app to request a free ride home from campus.
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## Counseling, Support, and Advocacy

**Confidential Case Manager for Students** 512-232-2860 or [advocate@austin.utexas.edu](mailto:advocate@austin.utexas.edu)

- A trained staff member who provides individual support, resources, and accommodations to university students who have experienced interpersonal violence.

**Counseling and Mental Health Center (CMHC)** 512-471-3515

- Counseling, case management and referral services for UT Austin students. Also facilitates the TimelyCare counseling app, which provides virtual counseling 24/7 in 240 languages.
- CMHC 24/7 Crisis Line 512-471-CALL (2255)

**National Domestic Violence 24/7 Hotline** 800-799-SAFE (7233)

- Highly trained advocates are available to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

**Behavior Concerns Advice Line (BCAL)** 512-232-5050

- Staff are available to address questions or concerns about the behavior of someone in our university community.
  - Contact the 24/7 advice line or submit your concerns using this [online form](#).

**Office of the Student Ombuds** 512-471-3825 or [utombuds@austin.utexas.edu](mailto:utombuds@austin.utexas.edu)

- The Student Ombuds can listen to your concerns in a safe setting about life at the university and confidentially discuss interpersonal difficulties, policies, university bureaucracy, and conflict resolution techniques.

**Voices Against Violence (VAV)** 512-471-3515

- A unit of the Longhorn Wellness Center focusing on interpersonal violence and also manages the Survivors Emergency Fund.
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## Medical Resources

**University Health Services** 512-471-4955

- Provides Sexually Transmitted Infections (STI) and pregnancy testing.
- 24/7 Nurse Advice Line: 512-475-6877

**UT Health Austin** 833-882-2737

- Walk-in clinic that provides services for acute conditions, work-place injuries, and preventative health, such as immunizations, health screenings, and physical exams, in adult patients.

**Family Wellness Center** 512-232-3900

- The delivery of primary care services in a clinical setting while enhancing the body of nursing knowledge for undergraduate and graduate nursing students.

**Anxiety and Stress Clinic** 512-471-7665

- Conducts state-of-the-art research aimed at improving the treatment of anxiety disorders and related problems.

**Children's Wellness Clinic** 512-386-3335

- Delivering pediatric primary care services in a clinical setting while enhancing nursing knowledge for undergraduate and graduate nursing students.

**Speech and Hearing Center** 512-471-3841

- Provides services for University of Texas and Austin area individuals with communication problems

**Texas Athletics Sports Medicine**

- Responsible for ensuring the health and safety of every student-athlete in UT's 20 intercollegiate sports programs
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## Community Resources

### **The Safe Alliance 24/7 Hotline** 512-267-SAFE (7233)

- SAFELine is available for victims of domestic violence, sexual assault/exploitation, and child abuse. Trained advocates can assist with an individualized safety plan.
- Emergency shelter may be available for victims.
- Sexual assault forensic exams available from nurses with no required police report.
- Text support available 24/7 at 737-888-7233.
- [SAFE's Eloise House clinic](#) at 512-267-7233 provides 24/7 free sexual assault advocacy support and crisis intervention. SAFEs available from nurses with no required police report. Medical care is also available at no cost and must be arranged by appointment.

### **Legal Services for Students** 512-471-7796

- Free consultation, referrals, and possible representation (cannot discuss or participate in issues between University community members).

### **Disability and Access (D&A)** 512-471-6259

- Determines eligibility and approves reasonable accommodations.

### **National Center for Victims of Crime** (NCVC) 202-467-8700

- Nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime.

### **Texas Advocacy Project (TAP)** 800-374-HOPE (4673)

- Empowers survivors through free legal services and access to the justice system, and advances prevention through public outreach and education.

### **The University of Texas School of Law** 512-232-1358

- [Domestic Violence Clinic](#) through The University of Texas at Austin School of Law.

### **Travis County Clerk's Office – Civil Division** 512-854-9188

- If you are looking to file a civil claim.

### **Asian Family Support Services of Austin (AFSSA)** 877-281-8371

- Nonprofit organization that provides assistance to Asian and other immigrant families dealing with domestic violence, sexual assault, and trafficking.

### **Crime Victims' Compensation Program (CVC)** 512-936-1200

- Helps crime victims and their immediate families with the financial costs of crime. CVC covers crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources.

### **Cybercrime Support Network**

- An online resource site for cyberstalking victims: information on reporting a cyber stalker, online privacy tips, and tips for safer socializing online on social media sites. Cyber stalking logs to document incidents are available to download.

### **Waterloo Counseling Center** 512-444-9922

- Provides affordable mental health services.

### **National Coalition Against Domestic Violence (NCADV)** 1-800-799-SAFE (7233)

- An extensive list of hotline numbers for survivors of domestic violence, sexual assault, child abuse, and other concerns.

### **Loveisrespect.org** 1-866-331-9474

- The national resource to disrupt and prevent unhealthy relationships and intimate partner violence by empowering young people through inclusive and equitable education, support, and resources.